

Horizon Health Authority. Education Placement Portal



Introduction

Dockyard Consulting's team has over a decade of experience crafting custom digital solutions that help small and medium-sized businesses grow and thrive. Working with our strategic partners, Contendo Digital Solutions, we have crafted amazingly powerful custom toolsets for some of Atlantic Canada's leading companies and organizations.

The ability to deliver these custom solutions comes from years of experience working collaboratively with clients to unearth hidden challenges, pain points and bottlenecks. We then use our years of process experience to craft solutions that address all of those issues and empower our clients to overcome a challenge and redefine the activity as an organizational strength.

Horizon Health Authority. Education Placement Portal

Horizon Health Authority is one of two administrative bodies that oversee the management and operations of New Brunswick's Healthcare System. This scope of work includes everything from hospital operations to the procurement of medical supplies, and most importantly for this case study, human resources across the entire network.

The screenshot shows the user interface of the Education Placement Portal. At the top, there is a navigation bar with the Horizon logo on the left and the user's name 'Simonson, Jesse Super Admin' on the right. Below the navigation bar, the main content area starts with a greeting 'Hello Jesse!' and a welcome message. A yellow notification banner indicates that there are placement requests requiring approval. The dashboard features several key metrics and cards: 'My Placement Requests' (0 assigned), 'Most Recent Request' (ID#49, Approved), 'Students Today' (1 on Aug 25th, 2020), 'My Profile' (Review or update contact info), 'Users Missing Person ID' (5), and 'Pending Immunization Verifications' (6). At the bottom, a 'Schedule Status Overview' section shows 1 Schedule Complete, 6 Approved, and 1 Denied.

With thousands of employees of varying levels of designation, legal requirements, vaccination requirements, security clearances, and so much more, Horizon's HR department continually found themselves in a losing battle, especially when it came to placing students for their practicums. With team members stretched from Miramichi to St Stephen, Horizon was having significant challenges effectively placing students and eliminating the duplication of efforts.

Inspired by the platform we had developed for Learnsphere, Horizon Health Authority's HR team approached us in 2019 to develop a completely custom system. The desire was to develop a system that could eliminate the bottlenecks and inefficiencies of placing the over 500 students per semester that required some sort of placement in a practicum or residency program. It was an ambitious project that saw us bring together members of the Horizon team from all over the province and uncover the process gaps and find a way to digitize the process to provide end-to-end efficiency.

